



Secure Payments

NSL has a number of telephone card payment services to ensure a fully compatible service for all styles of businesses.

From inbound calls and outbound calls, with or without an agent or a fully automated service, there is sure to be a solution that will work for your business.

With no need to change any onsite equipment, including call recording or CRM, the NSL Card Payment process will fit within your business with minimal change of process. Plus it will seamlessly integrate with existing payment processes.

With an easy to use Web Portal, where the 'with agent' system is deployed, the agent has full view of the transaction which allows them to guide the customer with ease.

The NSL Card Payment process completely de-scopes your operation for telephone payments, so there is no need for increased cost or disruption with time consuming compliance processes.

As the NSL Card Payment process is network based, there is no capital expenditure, only minimal set-up costs and rentals.

Working in key sectors including housing associations, energy, debt collection, tourism and insurance, the process is well tried and tested. Operating since 2012, handling 1.7 million transactions with a value of £300 million, the process is well proven.

Our telephone card payment services are hosted in a fundamentally robust 'voice' network environment, providing additional business continuity and is available 99.999% with SLAs.

For more information on our fully compatible telephone card payment service, speak to the NSL team today.

Key Benefits:

- Network based
- De-scopes your business
- Retain existing hardware
- No significant Capex

Features of Secure Payments:

- PCI DSS approved
- Completely de-scopes operations
- Retain existing merchant