

NSL Telecoms Overview



NSL Telecoms have specialized in voice and data solutions for over 20 years and are dedicated to helping their clients achieve improved efficiencies throughout their communications. Our personal approach to discovering a business' requirements help provide bespoke solutions, utilising the newest technologies with low-cost flexible contracts.

In telecoms there is no 'one-size-fits-all' solution therefore NSL suggest performing a review of a prospective client's business and their current specification and costing before making any proposals. This includes understanding the objectives of the of the client and reviewing any current billing and contractual obligations.

NSL then consider the available technology and cultural climate of the client before providing an integrated solution that best fits the client's requirements; balancing performance and cost, along with options for Business Continuity in Disaster Recovery situations. The project will be carefully managed and the client will have regular updates at each milestone of the project.

Once a solution has been provided, NSL can maintain the relationship with continuing telephone support and regular reporting. We share our knowledge and empower our customers to achieve the best possible results with our products and can provide full training if required. This enables you to plan your business and potentially reduce costs and increase efficiency.

NSL Telecoms is a CP (Communications Provider) registered with Ofcom and we are fully compliant with all Codes of Practice.

Products:

- Inbound Voice
- Outbound Voice
- Analogue, Digital, IP, SIP
- Call Centre Voice
- Call Centre Multi Channel
- Call Plans
- Call Recording
- PCI Compliance
- Automatic Payment Lines
- Diallers
- Conference Calls
- Fax Services
- Self-manage Portals
- Reports
- Geographic Routing
- Full Range of Numbers 0800 / 033 / 084 / 01 / 02
- International Numbers
- International Free Phone Numbers
- Local Solutions
- Cloud Solutions
- Private Cloud Solutions
- Data Connectivity for Voice
- Data Connectivity for Data
- Cost Centre Billing
- Services Named on the Invoice