



Call Payment Processing: Assist Demonstration

Assist, a fully automated PCI compliant service, empowers businesses to maximise payment revenues by securely processing all customer card payments, agent free, anytime and anywhere. Quick and easy to set up with no invasive procedures involved, Assist works either alone or with existing legacy systems to save on time, money and live agent costs.

Using a highly flexible, reliable and resilient PCI DSS compliant IVR platform, Assist ensures that customers' card details are entirely secure. The system never stores sensitive data in any form, encrypted or otherwise.

How it works

Assist makes the payment process simple to use. Designed not only to provide a straightforward service for callers, it allows flexibility together with full control as to how customers are guided through the payment process.

Easy-to-follow voice prompts and choices of payment confirmation are available, with SMS receipts offered for mobile callers. Such options form only a small part of Assist's additional features, all of which can be configured and controlled in real time with its easy-to-operate web management portal. This together with Assist's feature rich capabilities makes it a solution easily tailored to meet client needs.

Features of Assist

- Take Payments 24x7
- Reduce Talk Time
- PCI DSS Level 1 Compliant
- SMS Receipts
- Retain existing Merchant
- Branded Voice Prompts

Give it a go:

To experience how straightforward and easy it is to take card payments by telephone, we have created a demonstration. Just follow the steps listed below:

Call **0161 451 0710**. You will hear a series of voice prompts to guide you through the process. Answer the options by using the numbers on your telephone keypad:

When asked for the amount: Enter a value **2999** followed by **#**

When asked for the card number: Enter **5100 0800 0000 0000** followed by **#**

When asked for the expiry date: Enter **1015** followed by **#**

When asked for the security code: Enter **000** followed by **#**

The system will ask you to perform the transaction. Press **'1'** to continue.

After a short delay you will be supplied with a unique transaction identification. You may then hang up.

Call 0800 056 7217 for an instant payment assist demonstration.